

<b>A&amp;M Production</b>		<b>Quality and Sustainable Management Policy</b>	
<b>Identification:</b>	DC.5.2.01 rev.04		<b>Page: 1/1</b>

Hereby, the General Management (**G.M.**), represented by **Mrs. Luisa Galli**, declares its intention to implement a Quality and Sustainable Event Management System, in compliance with the **UNI EN ISO 9001:2015 and UNI ISO 20121:2013** standards.

A&M Srl has been in the market for over 45 years, providing services both nationally and internationally. The company aims to promote a policy of continuous improvement of its services, focusing on constant customer satisfaction, meeting the expectations of interested parties, and fostering event sustainability.

The principles that A&M Srl commits to adhering to are contained in the document "Statement of Intent and Values".

The objectives to be pursued are as follows:

- INCREASE REVENUE, WITH A FOCUS ON THE EUROPEAN MARKET;
- REDUCE UNEXPECTED EVENTS;
- DIGITALIZE PROCESSES (AND COLLECT DATA TO DEFINE PROCESS INDICATORS);
- ENSURE INCLUSIVITY AND EQUAL OPPORTUNITIES;
- PROMOTE TALENT DEVELOPMENT;
- LIMIT ENERGY WASTE;
- REDUCE WATER PRODUCTION;
- MINIMIZE THE USE OF POLLUTING PACKAGING MATERIALS;
- SUPPORT THE LOCAL COMMUNITY

These objectives are incorporated and quantified in a specific improvement plan, which includes indicators and monitoring methodologies that are continuously reviewed.

The implementation of the Quality and Sustainability System is a commitment fully endorsed by the undersigned and shared with all collaborators.

Reggio Emilia, 09/04/2024

**General Management**

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